



Virginia Department of Corrections

CQI Public Meeting

16 December 2022 at 2:00 P.M.

In Person Meeting

Location: 6900 Atmore Drive
Richmond, VA 23225

Agenda/Minutes:

- I. Call to order
- II. Roll Call of Committee Members
 - a. Committee members present: A. Wyatt; R. Provau; M. Amonette; A. Brennan; S. Herrick; D. Malone; M. Cary; T. Fuller; J. Walters
 - b. Committee members absent: H. Ray
 - c. Public: None
- III. New Business
 - a. VADOC HSU Continuous Quality Improvement Criteria – Presentation by Distarti Whitehead
 - i. Presentation available at: [Reports and Publications — Virginia Department of Corrections](#)
 - b. VADOC HSU Institute for Healthcare Improvement-Improve Health and Health Care Worldwide- Presentation by Phyllis S. Turner
 - i. Presentation available at: [Reports and Publications — Virginia Department of Corrections](#)
 - c. S. Herrick made a motion to enter the presentations into the record and post on DOC website, which was seconded by T. Fuller. With no further discussion, the Committee voted 9-0 in favor.
- IV. Actions for next quarter
 - a. Recommend to bring forward facilities undergoing ACA audit within the last quarter and report out an evaluation of healthcare outcomes.
 - b. S. Herrick made a subsequent motion which was seconded by A Wyatt. With no further discussion, the Committee voted 9-0 in favor.

With no comments and there being no further business, the Committee adjourned at 2:34PM.



Health Services Unit CQI Criteria

By: Distarti Whitehead RN, MSN/Ed
Quality Improvement Specialist

Objectives

Review the Law

ACA Health Care Outcomes

CQI Law

§ 53.1-17.1. Continuous quality improvement committee; report.

*The Director shall establish a health care continuous quality improvement committee, which shall be composed of the Director, or his designee, and at least one of each of the following: a health services director, physician, nurse, dentist, mental health director, pharmacist, psychiatrist, specialist in infection control, and grievance counselor employed by the Department. The committee shall (i) **identify appropriate criteria for evaluation of the quality of health care services provided by the Department**, (ii) **monitor and evaluate the quality of health care services provided by the Department utilizing the criteria identified**, and (iii) **develop strategies to improve the quality of health care services provided by the Department**.*

ACA Health Care Outcomes

28 outcome measures divided into 4 sections 1A, 2A, 3A and 4A

Measures various aspects of care during a twelve month period

ACA Health Care Outcomes

Standards:

- 1A- Infection Control/ Chronic Care Conditions
- 2A- Staffing and Training
- 3A- Grievances
- 4A- Quality Assurance/Mortality

Evaluation

Using the ACA audit schedule for the current year:

- Facilities scheduled for ACA audits during the quarter will be chosen
- Outcome measure data will be presented to the CQI committee

References

DOC Virtual Library (n.d.) *Standards for Adult Correctional Institutions Fifth Edition-2019*. Retrieved from [https://docnet/VirtualLibrary_v1Table of Contents/ACA Crosswalks2021.htm](https://docnet/VirtualLibrary_v1Table_of_Contents/ACA_Crosswalks2021.htm)



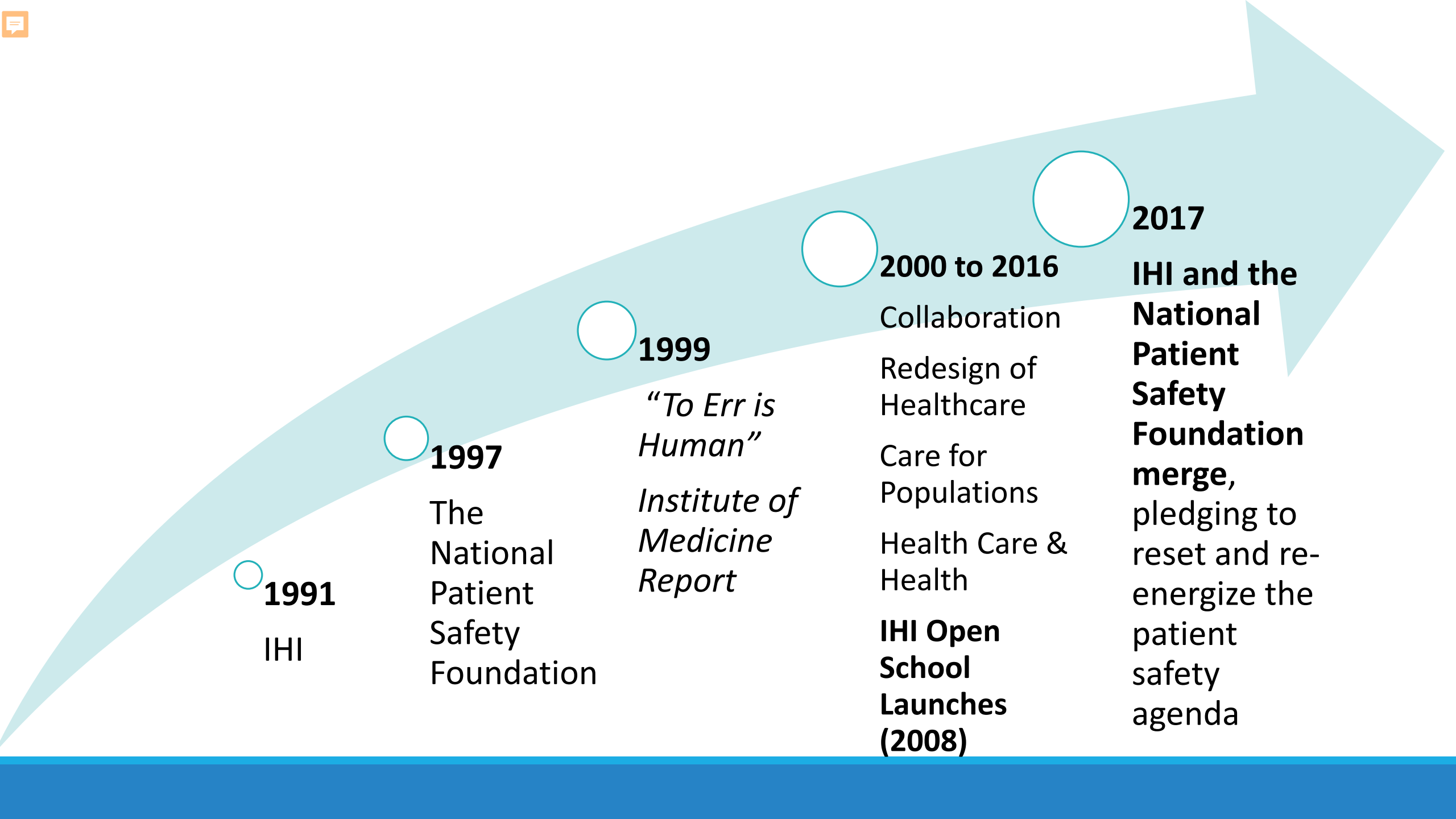
Institute for Healthcare Improvement (IHI)

IMPROVE HEALTH AND HEALTH CARE WORLDWIDE

December 16, 2022

Phyllis S Turner RN, MSNED, NPD-BC, CMSRN

Health Services Trainer and Instructor III



1991
IHI

1997
The
National
Patient
Safety
Foundation

1999
*"To Err is
Human"*
*Institute of
Medicine
Report*

2000 to 2016
Collaboration
Redesign of
Healthcare
Care for
Populations
Health Care &
Health
IHI Open
School
Launches
(2008)

2017
IHI and the
National
Patient
Safety
Foundation
merge,
pledging to
reset and re-
energize the
patient
safety
agenda



IHI Open School

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universities use the courses
in training programs and
curriculum

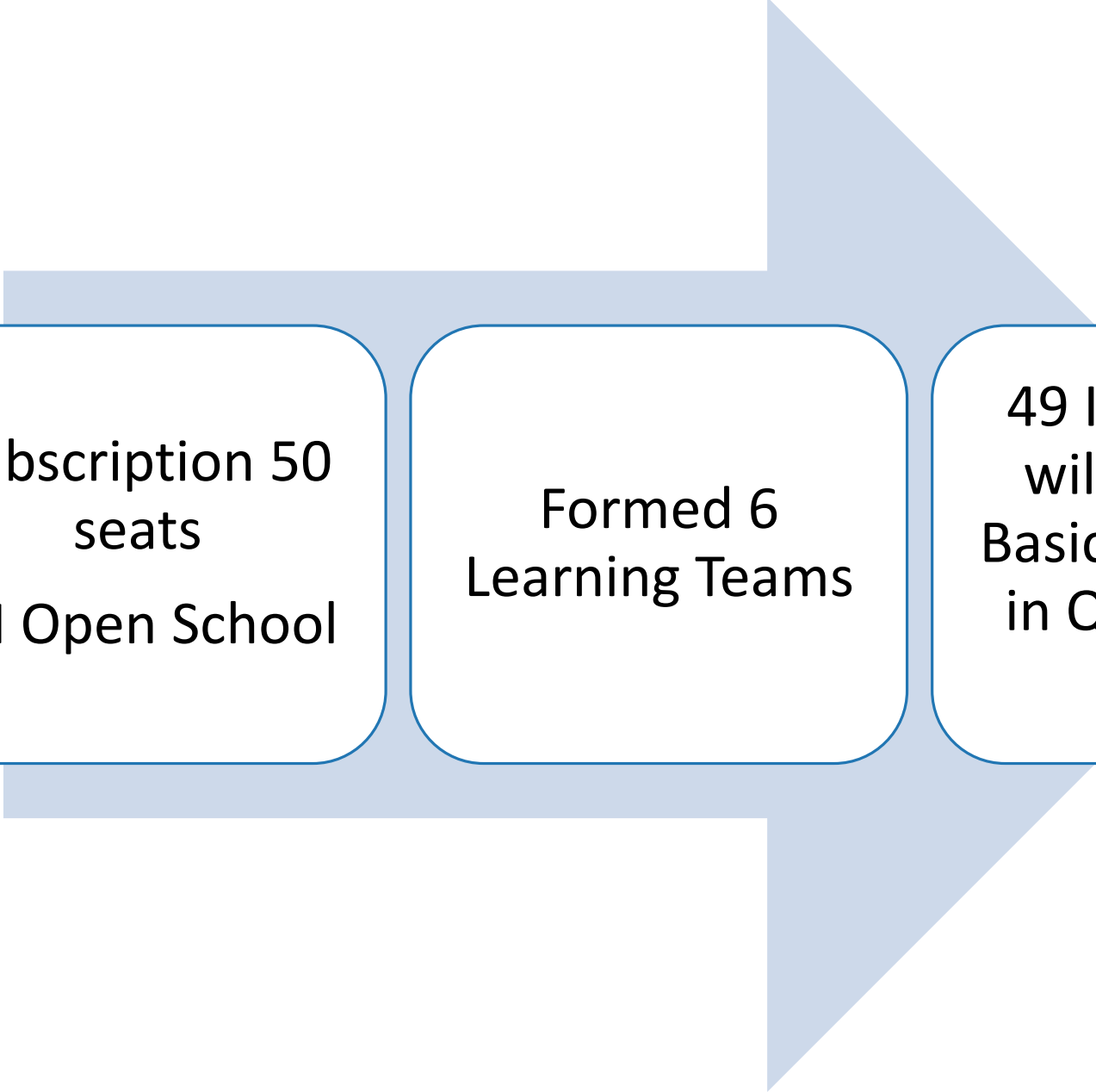


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Faculty guide and teaching resources



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seats
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Learning Teams

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will earn the
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in Quality and
Safety

Improvement Capability

Introduction
to Health
Care
Improvement

How to
Improve with
the Model for
Improvement

Testing and
Measuring Changes
with PDSA Cycles

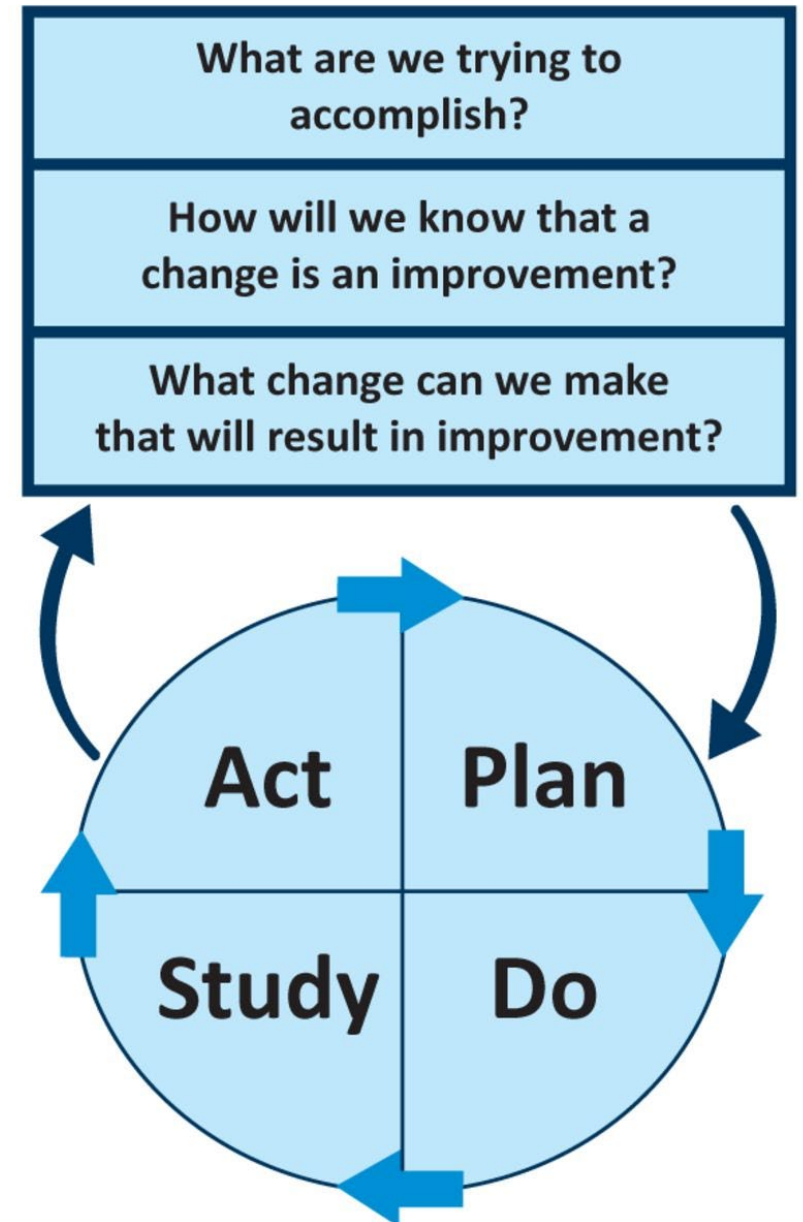
Interpreting
Data

Leading
Quality
Improvement

The Science of Improvement

An applied science that emphasizes innovation, rapid-cycle testing in the field, and spread in order to generate learning about what changes, in which contexts, produce improvements

Model for Improvement



Patient Safety

Introduction
to Patient
Safety

From Error to
Harm

Human
Factors and
Safety

Teamwork and
Communication

Responding
to Adverse
Events



Triple AIM For Populations

- Improve the patient experience
- Improve health of populations
- Reduce per capita costs of health care

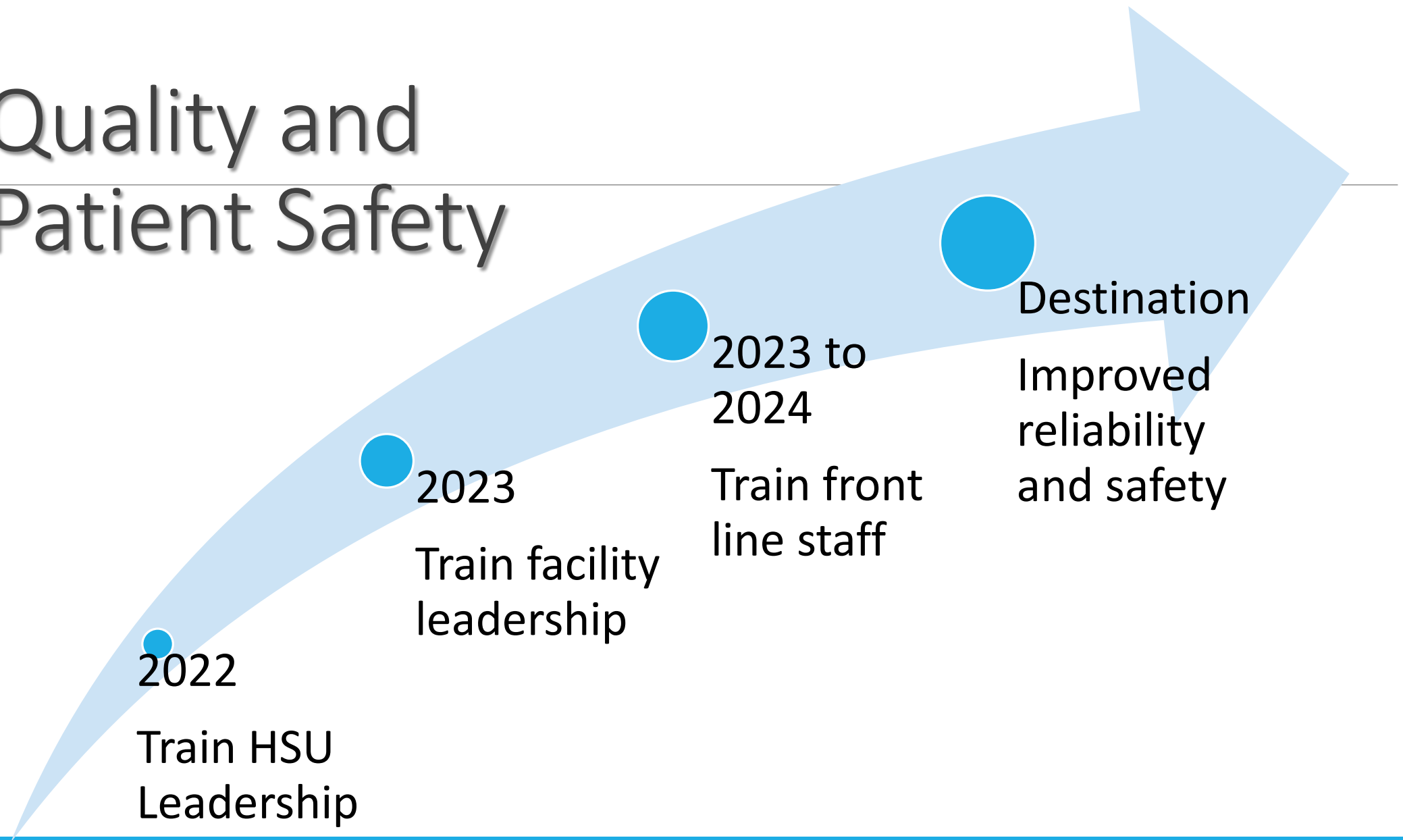
Patient and Family Centered Care

- Patient-Provider Partnerships for Health
- Understanding Patients as People
- Skills for Patient-Provider Partnerships

Health Care Leadership

- What Makes a Leader
- Practical Skills for Leading Teams
- Strategies to Sustain Your Leadership Journey

Quality and Patient Safety



References

IHI- Vision, Mission, and Values

- <https://www.ihi.org/about/pages/ihipvisionandvalues.aspx>

IHI Open School Online Courses Curriculum

- <https://www.ihi.org/education/ihi-open-school/Pages/Curriculum.aspx>

About IHI

- <https://www.ihi.org/about/Pages/default.aspx>