

Community Resources for Probation and Parole District #17

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT INFORMATION	E-MAIL / WEBSITE ADDRESSES
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STATEWIDE RESOURCES

Birth Certificate, Death Certificate, Marriage Certificate	Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230	804-662-6200	Office of Vital Records - Vital Records (virginia.gov)
Crisis/Help	2-1-1 Virginia (local resource hotline)	211 or 1-800-230-6977 or text CONNECT to 247211	www.211Virginia.org
	Adult Protective Services Hotline	1-888-832-3858	
	Alzheimer's Association	Medical Alert/Safe Return 1-800-625-3780	
	National Sexual Assault	1-800-656-	

	Hotline	4673	
	Virginia Department for Aging and Rehabilitative Services	1-888-992- 0959	www.Easyaccess.virginia.gov
	Infant and Toddler Connection of Virginia		www.itcva.online
	National Suicide Prevention Line	988	www.988lifeline.org
	Virginia Mortgage Relief Program		www.virginiamortgagerelief.com
	Legal Aid	1-866- LEGLAID	www.valegalaid.org
	Eviction Helpline	1-833- NOEVICT	
	Predatory Loan Helpline	866-830-4501	
	Senior Legal Helpline	844-802-5910	
	Statewide Resource Directory		www.Virginianavigator.org
	Fight to Stop Human	USA: 888-	

	Trafficking and Find the Missing (Male/Female; Minor/Adult)	373-7888 Federal Law Enforcement: 866-347-2423; Gov't tip line: 866-DHS-2-ICE	
	Never Use Alone (Overdose Response Line Lifeline Service)	877-696-1996	contact@neverusealone.org
	Substance Use Disorder (SUD) National Hotline	800-662-4357	
	Virginia Disease Prevention Hotline	800-533-4148	(information on HIV and Hepatitis) stdhotline@vdh.virginia.gov
Alcohol/Substance Use	Oxford House	1-800-689-6411	www.oxfordhouse.org
	Al-Anon and Alateen	1-888-4AL-ANON 888-425-2666)	al-anon.org

	Narcotics Anonymous		About Us (na.org) online meetings: https://virtual-na.org/
	Alcoholics Anonymous		www.aa.org online meetings: https://www.12step-online.com/meetings/online-aa-meetings/
	Addiction Center		https://www.addictioncenter.com/
	VADOC Fentanyl Awareness Video		https://youtu.be/MWH-1hc0-x8
	VADOC Recovery is Possible Video		https://www.youtube.com/watch?v=Coln9gO267E
Benefits Programs	Virginia Department of Social Services (VDSS)	Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855-635-4370	Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov
		Apply for Medical Assistance	Print a copy of the application off the internet for medical assistance at www.coverva.org

		only by calling 855-242-8282	
		Get an application during office hours at your local Department of Social Services	Print a copy of the application off the internet at http://www.dss.virginia.gov/
Employment Assistance	Virginia Employment Commission (VEC)	VEC Central Office 1-866-832- 2363 For TTY* Callers: Virginia Relay, Call 711 or 800-828-1140	https://www.vec.virginia.gov/ Claimant Self Service Logon (virginia.gov) https://www.uidirect.vec.virginia.gov/
	Virginia Works	Virginia Works Offices Virginia Employment Commission	Virginia Works - Virginia's Workforce Development Agency www.virginiaworks.gov Job Openings https://www.vec.virginia.gov/find-a-job/state-job-openings Upcoming Job Fairs

			https://www.vec.virginia.gov/find-a-job/job-fairs A Quick Guide to Relief Programs https://www.vec.virginia.gov/relief-programs For Veteran Services veteran.services@vec.virginia.gov
	Southwest Virginia Workforce Development Board Area 1	116 S. Flannagan Ave; Lebanon, VA; 276-883-4034	www.vcwsouthwest.com Assistance in finding employment and furthering career skills with federally funded WIOA services, local and private funding (service area includes Russell County)
Housing	Community Residential Programs (CRP)		Available for inmates, probationers, and parolees who meet eligibility requirements. Speak with your probation officer or counselor regarding availability. District 17 utilizes SECOR in Lebanon, VA.
	Oxford House (recovery house program)		Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org)
	Virginia Association of Recovery Residences (VARR)		Accredited Residencies for Recovery Housing VARR - Virginia Association of Recovery Residences (varronline.org)
	Virginia Department of Housing and Community Development (DHCD) 600 East Main Street, Suite 300	804-371-7000	https://www.dhcd.virginia.gov/ ArcGIS - HSNH Crisis Assistance Directory Homeless Crisis Hotline Directory - Crisis Assistance Directory by Community 7.2021.pdf (virginia.gov)

	Richmond, VA 23219		
Scholarships	LendEDU		Scholarships for Felons LendEDU
Veteran Services	National Suicide and Veteran Crisis Prevention Lifeline	1-800-273-8255	
	Veteran Crisis Line	1-800-273-8255 Ext. 1	
Medication Assisted Treatment (MAT)	Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA National Helpline 1-800-662-HELP	https://findtreatment.samhsa.gov/
	VADOC MAT Program		https://www.youtube.com/watch?v=tZM-gaTDkV0
Social Security Card	Social Security Administration		https://www.ssa.gov/
State ID or Driver's License	Virginia Department of Motor Vehicles		https://www.dmv.virginia.gov/#/
Reentry Success	Fair Shake		https://www.fairshake.net/

	VADOC Reentry Video		https://www.youtube.com/watch?v=PQ4qktFme7w
	VADOC Reentry Resource Packet		https://www.vadoc.virginia.gov/media/1510/reentry-resource-packet-2023.pdf
	Highlands Community Collaboration Council (serves Smyth, Bristol, Washington, Russell, Bland and Wythe)	Charles Stanley, CPO; 276-525-6064	Meets virtually the 2 nd Monday of every month https://www.highlandsgccc.org
Poison Control		1-800-222-1222	webPOISONCONTROL Triage
Peer Recovery Services	VADOC Peer Recovery Specialist Initiative		https://www.youtube.com/watch?v=1CaTMYW6zGg
Restoration of Rights	Secretary of the Commonwealth's Office	804-692-0104	https://www.restore.virginia.gov/
Free/Reduced Cell Phones	Lifeline Program		Virginia SCC - Universal Service: Lifeline To apply https://www.lifelinesupport.org/

Free/Reduced Cell Phones	Assurance Wireless		The Affordable Connectivity Program (ACP) - BetterSIM
	Access Wireless		Access Wireless - Free Government Smartphone + Unlimited Phone Service
	Safelink Wireless		SafeLink Wireless
Transportation	United Way – Ride United		https://www.unitedway.org/our-impact/featured-programs/2-1-1/ride-united# find your local office: https://www.unitedway.org/find-your-united-way/
	DMAS - Medicaid	1-866-386-8331	See member ID Card
	City of Bristol Public Transit	276-645-7384	www.bristoltn.org/transit
	District Three Governmental Cooperative Serving Washington and Smyth Counties	4453 Lee Highway; (continued) Marion, VA	www.District-three.org
	Mountain Lynx Transit	276-676-0700	www.District-three.org/transit
	Four County Transit	276-963-1486	Serves Buchanan, Tazewell, Russell and Dickenson Counties; www.fourcountytransit.org

	CARS-4-WORK	276-623-9000	www.peopleinc.net
	Ride United	423-968-4912	Transportation to and from work; Bristol area

Emergency Contacts	Washington County, VA Sheriff's Office	276-676-6000	www.washcova.com/sheriff
	Smyth County, VA Sheriff's Office	276-783-7204	www.smythcounty.org
	Russell County, VA Sheriff's Office	276-889-8033	
	Bristol, VA Police Dept.	276-645-7400	www.bristolva.org/police
Department of Social Services	Washington County, VA	276-645-5000	www.washcova.org
	City of Bristol, VA	276-645-7450	www.dss.virginia.gov
	Russell County, VA	276-889-3031	www.rcdss.org
	Smyth County, VA	276-783-	www.smythcountydss.org

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Abuse/Domestic Violence	Domestic Violence Hotline	800-838-8238	www.thehotline.org
	Abuse Alternatives	423-764-2287; 800-987-6499	www.abusealternatives.org
	Crisis Center	276-466-2312; 866-953-0484	www.crisiscenterinc.org
	Domestic Violence Support Group; Shady Grove UMC	276-676-3092	www.shadygroveumc.org
Mental Health/Substance Use; includes Community Services Boards	Highlands Community Services (serves Washington County and the City of Bristol)	276-525-1550 Crisis Support and warm line (24/7): 800-500-7019	www.highlandscsb.org
	Mount Rogers Community Services (serves Smyth County)	276-783-8185	www.mountrogers.org

	Cumberland Mountain Community Services (serves Russell County)	276-889-3785	www.cmcsb.com
	Virginia Harm Reduction (connects with resources for Narcan/Naloxone, test strips, etc)	877-696-1996	
	The Anchor Crisis Service (affiliated with Highlands Community Service Board)	414 Ivy Street; Abingdon, VA 276-525-1650, option #2	23 hour crisis stabilization program that provides 24/7 facility based crisis intervention tailored to individuals navigating psychiatric and/or substance use related crisis; Alternative to hospitalization; Designed for those experiencing severe impairment of functioning due to personal distress or precipitating situations. Offers continuous monitoring, crisis evaluation, brief intervention and de-escalation techniques, referral to wrap around services and coordination with support systems
	Highlands Harbor Crisis Service (affiliated with Highlands Community Services Board)	414 Ivy Street; Abingdon, VA; 276-525-1650; option #3	Offers around-the-clock support and interventions to individuals facing psychiatric or substance-related crisis. Offers mental health and detoxification services in a supportive residential environment; intensive residential setting with the goal of preventing psychiatric hospitalization. Offers discharge planning and referrals to other providers prior to discharge
	Family Refuge Center of Southwest Virginia- Comprehensive Counseling Solutions	271 Valley Street NE; Abingdon, VA; 276-477-4174	https://www.familyrefugectr.com/ Provides mental health care through individual counseling, group counseling, family counseling; Offers specialized services (in-person and virtually) for individuals including court-ordered

			parenting/custody, separation/divorce, single parenting, parenting dynamics, grief, trauma/life transitions, religious trauma, infertility, loss and birth trauma, postpartum mental health
Health Resources			
	Bristol, VA Health Department	276-642-7335	www.vdh.virginia.gov
	Washington County, VA Health Department	276-676-5604	www.vdh.virginia.gov
	Smyth County, VA Health Department	276-781-7460	www.vdh.virginia.gov
	Russell County, VA Health Department	276-889-7621	www.vdh.virginia.gov
	Crossroads Medical Mission	276-466-1600	www.crossroadsmedicalmission.org Mobile medical van 1 st , 3 rd , 4 th Tuesday
	Healing Hands	423-652-0260	info@healinghandshealth.org Medical-dental-vision-supportive free healthcare; diagnostic services \$50 or less
	Twin Cities Medical Mission	276-669-5169	www.svchs.com
	Meadowview Community Clinic	276-944-3999;	www.meadowviewva.org/clinic

		888-531-8354	
	Saltville Medical Clinic	276-496-4433	www.svchs.com
	Health Wagon (Russell)	Contact 276-328-8550 or 276-926-2254	Food City@Lebanon, VA the 3 rd Monday of every month; free of charge medical-dental-vision
	Virginia Rural Health Association		www.vrha.org
	Southwest VA Regional Dental Center	276-496-4492 (Saltville)	Dental services
	Appalachian Highlands Community Dental Center	(Abingdon) 276-525-4487	For the uninsured and underinsured; emphasis on those striving to be free from addiction and homelessness
Material Assistance (Housing clothing, food, utilities, etc.)	Salvation Army (shelter); Bristol, TN	423-764-8082	www.salvationarmyusa.org
	Ecumenical Faith in Action	Abingdon, VA; 276-628-4813	www.angelfire.com
	Highlands Fellowship Church	276-628-3297; 276-	www.highlandsfellowship.com

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	Bristol Faith in Action (Bristol, VA)	276-466-8292	director@bristolfia.org
	Haven of Rest (shelter); Bristol, TN	423-968-2011	www.bristolmission.org
	People, Inc (VA Cares Program)	276-623-9000	www.peopleinc.net
	EnVision Center-Bristol Redevelopment and Housing Authority	120 Hope Lane; Bristol, VA 276-642-2001; 276-821-3080	www.brha.com email: contact@brha.com Assists in providing safe, attractive, and affordable housing and housing assistance and the opportunity for families/others in need to achieve a higher standard of living
	Cumberland Plateau Regional Housing Authority (Lebanon, VA)	276-889-4910	www.cprha.org
	Affordable Housing (Clinch Valley Community Action)	276-988-5583	
	Community Preservation and Development Corporation	540-962-4545	
	Clinch Valley Community Action; Tazewell, VA	276-988-5583	Serves Tazewell and surrounding counties
	Family Crisis Support Services; Norton, VA	276-679-7240	Provides assistance with AEP bills less than \$300. Serves Norton/Wise and their surrounding counties.

	Elk Garden School Community Ministry	52 Hayters Gap Rd; Rosedale, VA; 276-883- 1772	directorofelkgardenschool@gmail.com Food pantry and thrift store for Russell County residents; Pantry open Tuesdays 10-2; Thrift store open Thursdays 10-2
	The Table a Food Pantry Operated by Community Baptist Church	1505 Broad St; Bristol, TN; 423-573- 1107	Food pantry
	Open Door Community	680 W. Main Street; Wytheville, VA; 276-228- 5610; 276- 228-6280	Focuses on housing, food, and shelter; Service area includes Smyth County
	Lebanon Memorial United Methodist Church Diaper Ministry;	24 Tate Avenue; Lebanon, VA	Distributes diapers the last Saturday of every month 10 a.m. to 12 p.m.
	Labor of Love Mission	Tazewell, VA; 276-970- 5323 or 5313	www.laboroflovemission.org Designed to assist with poverty-stricken individuals in the Appalachian area; distributes food, assists with Christmas gifts for children ages 0-19 as long as they are enrolled in school; helps those without prescription insurance to obtain long-term, physician prescribed medications; haircuts to school-aged children; Back-to-School bash in August that provides school supplies; clothing when available; furniture and household items to those in need when available; All services are free of charge

	Lebanon Community Food Pantry	1178 W. Main Street; Lebanon, VA contact Jennifer Skeen: 276-979-6592	Available to Russell County residents only
	Aaron Feeser Ministries	276-971-5651; S. Railroad Avenue; Honaker, VA	Clothing, household items
	Southwest Virginia Star Ministries	Amanda Thomas: 276-451-1172 or 276-991-9118	Food pantry, soup kitchen, clothing giveaway, Back-To-School and Christmas programs
	Blackberry Winter		www.blackberrywinter.org Assists with household furnishings for individuals starting over as a result of fire, addiction, illness, domestic violence, jail; also provides beds for children. Referrals for assistance must come from someone NOT living in the home with the individual needing assistance but who has first-hand knowledge of the person's situation
	Feeding Southwest Virginia	540-299-0004	Connects individuals to the closest food resources in their area; can also send text to: hungerandhelp@feedingswva.org

Education			
	Mount Rogers Regional Adult Education	276-739-2647 or 276-619-4396; One Partnership Circle; Abingdon, VA	www.mrraep.org Serves Smyth and Washington Counties; City of Bristol, VA; provides adult education and literacy services, including preparation and instruction for taking the GED test, the National External Diploma Program, and Work Ready certifications. All classes and tests are FREE of charge
	Southwest Regional Adult Education	276-889-5424; 308 Career Tech Drive; Lebanon, VA	https://www.russellk12.va.us/o/adulted Serves Russell, Tazewell, Buchanan, and Russell Counties; provides adult education and literacy services, including preparation and instruction for taking the GED test, the National External Diploma Program, and Work Ready certifications. All classes and tests are FREE of charge
	Virginia's Community Colleges		Virginia's Community Colleges Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals Credits2Careers
	Literacy Academy of Bristol	276-645-8790	www.bristol-library.org/literacy-academy
	Highlands Education Literacy Program (HOPE)	276-944-5144	www.helpliteracyofwc.org
Transportation	City of Bristol Public Transit	276-645-7384	www.bristoltn.org/transit

	Mountain Lynx Transit	(next page) 276-676-0700	www.district-three.org/transit
	Four County Transit	276-963-1486	www.fourcountytransit.org
	CARS-4-WORK	276-623-9000	www.peopleinc.net
	Ride United	423-968-4912	To and from work
Legal Services	Virginia Legal Aid Society	866-534-5243	www.vlas.org
Transitional Housing	SECOR (Lebanon, VA)	276-889-1530	Accepts male and female placements; offers assistance in transitional housing, substance use and mental health treatment, adult basic education, employment, home plan development, behavioral modification, and social security benefits reinstatement. Placement is 90 days.
Inpatient Substance Use	Russell County Recovery Home; Lebanon, VA	276-701-7400	Contact: Evangeline (“Hope”) Fennewald

Treatment/Recovery Homes			
	Bristol Lifestyle Recovery (men only)	423-797-8532	www.fairviewhousing.org
	Mended Women Lifestyle Recovery (Women only)	276-451-3996	www.fairviewhousing.org
	Atkins First Church of God Sober Living (men only)	Eric Garrison: 276-781-6812	
	Mark 1:17 Discipleship Recovery Housing (Men only)	Zac Holt: 276-206-9865	
Community Action Agencies	Hands and Feet Ministries	Contact: Linda Austin	Lindaaustin1225@gmail.com
	Handsful of Purpose	276-883-4022	www.handsfulofpurposechurch.com
	Appalachian Substance Abuse Coalition	276-971-2366	www.stopsubstanceabuse.com
	People, Incorporated	276-623-	www.peopleinc.net

		9000	Offers assistance in adult workforce development, affordable childcare, affordable housing development, affordable rental housing, comprehensive health investment project (CHIP), court appointed special advocates (CASA), disaster recovery housing counseling, dislocated worker employment and training, domestic violence shelter and sexual assault advocacy, employment services, ex-offender services, free income tax preparation, homeless solutions, personal loans (depending on qualification and approval), credit building program, rental assistance, and weatherization
	Appalachian Agency for Senior Citizens	120 College Ridge Road; Cedar Bluff, VA; 276-964-4915	Serving seniors and caregivers in the areas of Russell, Dickenson, Buchanan and Tazewell Counties; Prioritizes care for older adults including but not limited to medical supplies, transportation, adult day care, home repair, in-home care, meals-on-wheels
	Family Promise of Bristol	100 Ash St. #2; Bristol, TN (con't) 423-528-3036	Assists the homeless and low income families with rental assistance, case management and counseling, housing search services and placement; outreach and engagement, credit repair and advice
	Chilhowie Lions Club	116 Industrial Park Road; Chilhowie, VA; 276-685-9480	free vision and hearing screenings to the community at events such as health fair. Also sponsors resource fairs, back-to-school events, remote area medical clinics, etc. Also assist in the purchasing of eye glasses or paying for eye care medical appointments to those meeting qualifications and if

			<p>funding is available (if the individual resides in the Chilhowie community)</p> <p>email: lionjena@hotmail.com</p>
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